

# Product return and exchange form

(This form is used for the purpose of returning/exchanging goods that have been purchased in the e-shop [www.stopskate.com](http://www.stopskate.com))

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## CONTACT INFORMATION

Name and surname:

Address:

Phone number:

E-mail:

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### 1) PRODUCT RETURN

Your opinion is important to us, please tell us the reason for returning the product:

.....  
.....

Quantity:

Type:

#### Selected method of order payment:

PayPal

Credit/debit card

Bank transfer

I request a refund for the product to the **account**:

.....  
Please, specify **IBAN, SWIFT CODE** and **account holder**:

ACCOUNT HOLDER	
IBAN	
SWIFT CODE	

### 2) PRODUCT REPLACEMENT/REPAIR

Your opinion is important to us, please tell us about the product **defect**:

.....  
.....

Quantity:

Type:

If you choose this option, the product will be repaired or replaced with a new one and sent to the address indicated on the invoice. In this case, **the postage back to your address is paid by Stopskate s.r.o.** a 30-day period applies to the entire process.

#### Send the goods to the address:

**Stopskate s.r.o.**  
**Stupkova 952/18**  
**Olomouc, 779 00**  
**Czech Republic**

You can find out about the progress of processing your request via e-mail: [info@stopskate.com](mailto:info@stopskate.com)

Date: .....

Signature: .....